# Privacy Policy

This policy is to inform visitors to the sidmourningtreeservice.com (SMTS) web site of its data gathering methods and use of such data. sidmourningtreeservice.com collects many types of data throughout its web site and the degree to which this data is used will be specified below. The SMTS may change this policy at any time at its sole discretion and without notice.

#### LOGS AND ACTIVITY REPORTS

The sidmourningtreeservice.com web site collects data each time a visitor enters the sidmourningtreeservice.com web site or moves from one page to the next within the web site. This information is used to gather statistics about visitors as a whole and in no way points to individuals. Personal information is not gathered in the sidmourningtreeservice.com web site log files. The information gathered falls into these categories.

- 1. Time of day.
- 2. Day of the week.
- 3. Which URL was visited prior to coming to the sidmourningtreeservice.com web site.
- 4. Which file you are viewing at the sidmourningtreeservice.com web site.
- 5. What browser and version of browser you use.
- 6. Which Operating System you use.

The above information is processed and analyzed to keep the sidmourningtreeservice.com web site up to industry standards. Portions of the website's design and functionality are influenced by the data collected.

## **COLLECTION AND USE OF INFORMATION**

The sidmourningtreeservice.com web site does not sell or lease personal information. Information submitted to the sidmourningtreeservice.com web site may be subject to the Texas Public Information Act. Information about the Texas Public Information Act is available from the Office of the Texas Attorney General at http://www.oag.state.tx.us/open/requestors.shtml

For more information regarding specific SMTS Connection Web pages or Web applications, contact the SMTS's Communications and Public Information Office at:

info@sidmourningtreeservice.com

Often personal or business information is requested by a sidmourningtreeservice.com web site online service. The request of information, storage of that information and the dissemination of that information will vary based on the department and/or service.

In each instance, clear indications of whether or not the information is required or optional will be marked.

The sidmourningtreeservice.com web site may be required by law enforcement or judicial authorities to provide personally identifiable information to the appropriate governmental authorities. We reserve the right to report to law enforcement agencies any activities that we in good faith believe to be unlawful.

We ask for your Address, name, email address and phone number for our uses to give you a free estimate. We may send you promotions or ask if you want our services at a later date. We do not sell or give out to anybody without your consent first.

### **SECURITY**

This site uses a secure server for conducting online services. All credit card and other payment information that you transmit to us will be protected by 128-bit encryption technology; provided your browser is properly configured and your computer is operating properly. Security technology requires that you are using a reasonably current browser that is capable of 128-bit encryption. Current browsers provide visual cues to the visitor that the online service is secure. In the bottom of the browser you should see a key or lock. If the key is not broken or the lock is locked, then you are on a secure site. If not the site is not secure, you should not trust the transmission of personal information to the site. As of 2015 we do not take payments over the internet, so there should be NO PLACE TO ENTER A CREDIT CARD.

Personal information is secured and only those employees that monitor the status of the computers, or perform routine maintenance are allowed access. For more information regarding the security of personal or business information, you can contact our office at 512-420-0733.

#### **COOKIES**

Cookies are small text files that are stored on the visitor's hard drive in order to place certain information regarding the transaction. A session ID, along with time date and other information may be gathered. In order for the transaction to take place, cookies must be enabled by your browser.

The sidmourningtreeservice.com web site uses cookies in some of its online services. Visitors to the Web site will be informed of when and where these cookies are present.